

## Sunlight Group Energy Storage Systems LIMITED WARRANTY TERMS AND CONDITIONS





## Valve Regulated Lead Acid Battery (VRLA) – RES SOPzV

Applicable for batteries used in renewable energy applications



Sunlight Group guarantees to the original Purchaser (referred to as "User") that all Sunlight VRLA Tubular Plate ("Battery/ies") RES SOPzV, when used in renewable applications, will be free of defects in material and/or workmanship for the following limited warranty period:

- One (1) year for 50% maximum DoD and average daily operating temperatures up to 25°C, if no battery tray is provided with the battery system.
- Two (2) years for 50% maximum DoD and average daily operating temperatures up to 25°C, if the battery system is provided with the corresponding battery tray, approved by Sunlight Group.

The above limited warranty term is valid as from the date of shipment as determined from the bill of lading, when the Batteries are stored, installed, operated in cyclic service and maintained according to the Installation, Commissioning & Operating Instructions for renewable applications, provided exclusively by Sunlight Group.

In the event of an alleged defect, the User must report it in writing within fifteen (15) days to Sunlight Group.

The User may be instructed to either:

- 1. return the claimed Batteries to Sunlight Group for examination, at User's expense. The return of claimed Batteries requires prior written confirmation from Sunlight Group.
- 2. hold the Batteries at the installation site and permit their inspection by Sunlight representative.

In case Sunlight Group determines a Battery to be defective, it may, at its sole option, repair or replace the defective Battery, EXW Sunlight factory in Xanthi-Greece, without charge to the User for replacement of the materials.

A VRLA Battery in renewable applications may be considered defective if there are flaws in material or workmanship which have an effect on product safety, life or performance. A battery's life time used in cyclic charge/discharge service depends on daily cycles, depth of discharge and operating temperature. The mentioned factors need to be verified, prior to considering a battery defective.

The replacement Battery or the Battery that has been repaired shall only be warranted for the remaining unused portion of the warranty of the original Battery.

The User is responsible and obliged to return any defective Battery to by Sunlight Group. Upon return of any defective Battery by User, User releases to by Sunlight Group all title and interest with respect to the returned Battery.

The cost and responsibility for removal of the defective Battery and its shipment to by Sunlight Group premises, the freight & installation charges of the replacement Battery and all other costs related to the replacement process will be the responsibility of the User.



## **TERMS AND CONDITIONS**

- 1. Each Battery must be of the proper design, size and capacity for the intended application. The User is responsible for the selection of the appropriate Battery.
- 2. Each Battery must be stored, installed, operated and maintained according to the Installation, Commissioning & Operating Instructions (for cyclic applications) provided by Sunlight Group.
- 3. Warranty period will be reduced by 25% for every 5°C of average daily operating temperatures over 25°C.
- 4. Daily DoD must not exceed 50% (DoD is expressed in % to C10 DIN) and average daily operating temperatures must not exceed 25°C. Meeting the previous requirements needs to be proved by the battery log book or detailed reports of a BMS (Battery Monitoring System) always available on request for inspection by Sunlight Group at any reasonable time.
- 5. The battery trays are trays with lateral force on the sidewalls in order to prevent an excessive bulging of the battery cell containers.
- 6. This warranty is void if Batteries are installed in connection with different models or different brands.
- 7. This warranty is void if the Battery becomes unserviceable due to fire, wreckage, freezing, neglect, evidence of high temperatures, any act of god, if the Battery is subject to misuse or physical damage, or if the Battery has been serviced, or repaired by someone other than an authorized Sunlight Group service agent.
- 8. User must immediately discontinue the use of the Battery after discovery of a safety defect and report it to Sunlight Group in writing. Otherwise, this warranty is void.
- 9. Damages related to transportation will be handled according to the each time agreed Incoterm.
- 10. This warranty is void if the Batteries are installed in any other position than the vertical one and if the Batteries are placed upside down.
- 11. This warranty is void if the valve on the cover of the Battery has been removed even once by the User at any time for any reason.
- 12. In case any of the above is not strictly observed, the warranty shall be cancelled immediately.
- 13. This warranty is valid for and construed only towards the original Purchaser, who may further transfer its terms and conditions to any end-user, provided that all communications and possible claims will be handled only between Sunlight Group and the original Purchaser. For the avoidance of any doubt, it is further clarified that Sunlight Group's warranty liability is valid against only the original Purchaser.

## LIMITATIONS

Sunlight Group shall not be liable for any special, indirect, incidental or consequential damages arising out of the sale or relating to the use, maintenance, transportation or installation of the Battery. The User assumes responsibility for personal injury and property damage resulting from the handling, possession or use of the Battery.

In no event, shall the liability of Sunlight Group for any and all claims, including claims of breach of warranty or negligence, exceed the purchase price of the Battery. The assertion of a warranty claim in no case extends the warranty period.

This warranty is understood to be the exclusive agreement between the parties relating to the subject matter here for. No representing agent unless noted so by Sunlight Group in writing is authorized to any warranty in addition to those made in this agreement.

This warranty is governed by and construed under the laws of Greece.



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